GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

NATIONAL FOOD SECURITY ACT, 2013 – Implementation of National Food Security Act, 2013 in the State from April, 2015 – Designating Grievance Redressal Mechanism as per provisions of the Act, 2013 – Orders – Issued.

CONSUMER AFFAIRS, FOOD AND CIVIL SUPPLIES (CS.I)) DEPARTMENT

G.O.MS.No. 16 Dated: 06.07.2015
Read the following:

1. G.O.Ms. No. 93 dated 13.07.2005
2. G.O.Ms. No.47 dated 26.08.2009
3, The National Food Security Act, 2013 (Central Act No. 20 of 2013).
4. G.O.Ms.No.8 C.A. F. & C. S. (CS–I) Dept. dtd 24.01.2013
5. G.O.Ms.No.4 C.A. F & C.S.(CS I) Dept. dtd:31-3-2015.
6. *From the Director to the GOI, Ministry of Consumer Affairs,* Food and Public Distribution, Department of Food & Public Distribution Lr. No.1/AP/2015-NFSA,dt.27/4/2015.
7. From the Registrar (FAC),APSCDR Commission, AP, Hyderabad Lr.Dis.No.1004/2015, dt.3/7/2015.

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ORDER

The Government of India enacted Act.No.20/2013 i.e., National Food Security Act, 2013. According to Section 14 to 18 of the NATIONAL FOOD SECURITY ACT, 2013, State government has to establish / appoint the internal grievance redressal mechanism, District Grievance Redressal Officer, State Food Commission and as per section 29 of the Act, constitute the Vigilance Committees at State to FP Shop level to supervise the implementation of all schemes and to inform the District Grievance Redressal Officer about any malpractices/ misappropriations etc

2. In the reference sixth read above, the Director to the Govt. of India, Ministry of Consumer Affairs, Food & P.D., Department of Food & Public Distribution, New Delhi has stated that setting up of Grievance Redressal Machinery (GRM) is vital for proper implementation of the Act and therefore, pending finalization of Rules, alternative arrangements for grievance redressal, as per provisions of the Act, should be put in place.

3. The Registrar, APSCDR Commission, A.P. Hyderabad in the reference 6th read above, has informed that the President, APSCDRC has agreed to designate the APSCDRC as State Food Commission under section 18 of the National Food Security Act, 2013, (Act.No.20 of 2013) as stop-gap arrangement till finalization of Rules .

4. After careful consideration of the entire issue by the Government, the State Government implementing the National Food Security Act,2013 in the State of Andhra Pradesh with effect from 1st April, 2015. Rice is being supplied to the BPL cardholders as per the norms indicated in the NFS Act, 2013 at Re.1-00 per kg. Accordingly, initiated action for establishment of State Food Commission, Issue of Rules under the said Act, and other statutory provisions wherever necessary. Keeping in view the administrative delay in processing the issues, instructions from the Government of

India and also the need /necessity of alternate designatories for implementation of the Act in the State. It is decided to make the following alternative arrangements for disposal of grievances as per the National Food Security Act, 2013 till establishment / appointment of grievance redressal mechanism as mentioned in the Act, 2013.

i) **The Joint Collector, shall perform the functions of the Dist. Grievance Redressal Officer as prescribed under section 15 of the National Food Security Act, 2013.**

ii) **The District Supply Officer,** who is now looking the Civil Supplies matters shall assist the Jt. Collector in disposal of the grievances. DGRO shall ensure the disposal of the grievance within 15 days from the date of receipt of the complaint in the office of DGRO. However, no grievance shall be kept with the DGRO more than 30 calendar days without redressal.

iii) **The Tahsildar at Mandal level, the Revenue Divisional Officer at Division level designated as nodal officer. The Tahsildar and Rev. Divisional Officer concerned shall perform the functions as per the provisions of the N.F.S. Act, 2013** Entitlements, responsible authority, supervisory/nodal officer with whom the grievance to be filed and the appellate authority are as give under :

S.No	Entitlement	Department / Authority responsible for providing entitlements	Nodal / Appellate authority for addressing the grievance
(1)	(2)	(3)	(4)
1	Right to get the name of the individual/household included in the eligibility list and getting a ration card	Revenue/ Tahsildar	DGRO/State Food Commission as appellate authority
3	Right to get monthly ration of food grains as provided as provided by the Govt through the nearest ration shop of place of residence during any of the working hours.	FP shop dealer	Tahsildar/ DGRO as appellate authority
4	Right of entitled person for payment of food security allowance in case where entitled quantity of food grains have not been supplied due to non-availability of food grains at the fair price shop or for any unforeseen reasons, within the end of the third week of the month following the month in which the non-supply is occurred.	Revenue Department/ Tahsildar	DGRO/ State Food Commission as appellate authority

5. The State Commission constituted under the Consumer Protection Act, shall also perform the duties of State Food Commission as mentioned under the National Food Security Act, 2013, with its office staff, till constitution of the State Food Commission by the State Government, for the purpose of monitoring and review of implementation of the Act 2013.

6. The nomenclature of **the Food Advisory Committees shall be changed as "Vigilance Committees". The Food Advisory committees constituted at various levels i.e., Ration shop, ward/village, municipality/Corporation/mandal, district and state levels shall also perform the functions as prescribed under Section 29 of the National Food Security Act, 2013,** in addition to the functions as assigned to them in accordance with the Public Distribution Systems (Control) Order 2001, made under the Essential Commodities Act, 1955, and as amended from time to time. **The above arrangements shall be in force till issue of further orders.**

7. The Commissioner of Civil Supplies, A.P. Hyderabad, is requested to take necessary action immediately.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

G.RAVI BABU,
EX.OFFICIO JOINT SECRETARY TO GOVERNMENT

To
The Commissioner, of Civil Supplies, Andhra Pradesh, Hyderabad.
The Registrar, A.P. State Consumer Dispute Redressal Commission, Hyderabad
All District Collector, in the State of Andhra Pradesh.
Copy to :
The P.S.to Secretary to Chief Minister. GOAP, Hyderabad.
The OSD to Minister for Food and Civil Supplies, GOAP, Hyderabad.
The P.S.to Chief Secretary to Government.
The P.A. to Director, Civil Supplies, AP, Hyderabad.
Sf/sc

// FORWARDED BY ORDER //

SECTION OFFICER